

Payment Gateway Solutions





The Fusion Factor: Building Next Generation Gateway Solutions

Elavon, Southern DataComm (SDC), and Global Card Services (GCS) bring together more than 20 years of experience in global processing networks and gateway technology to deliver the best in payment gateway solutions.

We are Innovators.

We've invested in two stellar companies, SDC and GCS, whose people understand the changing needs of the payments landscape — from relationships with leading POS/PMS providers to certifications to multiple banks and processors.

We are Focused.

Our entire focus is on delivering reliable and secure payment solutions to help businesses succeed. We leverage our global payment experience to set new standards in the gateway processing space.

We are Strong.

We've invested more than \$1 billion in our payments business since 2006. We are 3,000 employees strong, dedicated to responding to the needs of our clients and partners everywhere.

We are Trusted.

Businesses all around the world trust us to handle more than two billion transactions annually. Every day, more than one million merchants depend on us to manage their payments business. And for nearly 20 years, VARs and merchants alike have relied on the expertise of our gateway teams.

At Elavon, we understand that downtime is not an option. We bring years of experience developing and supporting robust global processing networks.

Our knowledge is unsurpassed in the payments industry.

Gateway Solutions Deliver Value

Businesses are faced with many challenges when it comes to payment processing. Count on Elavon to deliver comprehensive gateway solutions and services to meet the evolving needs of your business.

Payment gateways act as consolidators of transactions, sitting in-between a merchant's often numerous POS/PMS systems and a bank's/acquirer's processing network. They provide secure multi-point connectivity across a merchant's enterprise. As a result, merchants don't have to worry about certifying and maintaining numerous payment system releases. And transaction/batch management and reporting are simplified, thanks to a consolidated view of all payment activity. Most importantly, Elavon's gateway solutions have redundancy and failover capabilities to maintain maximum uptime.

Security: Relocate critical cardholder data to a centrally managed host to mitigate risk and meet the strictest security standards, including PA-DSS. Further advances, such as tokenization, remove the storage of actual cardholder account numbers by replacing them with a Unique ID.

Connectivity: Gateways connect you with leading POS/PMS providers for seamless card acceptance and provide end-to-end connectivity to any processor for any payment type.

Flexibility: Payment types and processing endpoints are mapped to needs and can easily be changed without the full recertification process.

Simplicity: There are no complexities of managing multiple releases and certifications, and version control is easily maintained across the enterprise.

Gateway Solutions for a Variety of Industry Segments

Hospitality/T&E: Lodging, Cruise, Golf, Ski, Ticketing Services

Retail: Specialty, Multi-lane, Grocery, Pharmacy, C-Store

Restaurants: Table Service, Quick Service, Concessionaires





Comprehensive Gateway Offerings

Robust and flexible gateway products tailored to the needs of your enterprise and business environment.

Fusebox™ – Our New Hosted Solution

Fusebox's hosted environment mitigates risk by ensuring that cardholder data is stored behind our firewall. The core platform — built on proven and redundant switch technology — delivers maximum uptime. With interfaces to a vast array of POS/PMS providers and processors, payment types, communication methods and processing rules and are mapped to your business. Batch management and reporting are accessed through an online portal, providing a real-time view into the entire transaction lifecycle.

ProtoBase™ – Our Industry-leading Gateway for 20 Years

ProtoBase is feature-rich, secure and compliant and supports multiple operating environments. It offers unique data encryption keys to safeguard sensitive data in the database. A browser-based, user-friendly interface provides expanded user set-up functionality, settlement options, batch management and custom reporting tools.

Enterprise™ – Supports Specific Needs of Multi-lane Businesses

Enterprise is a payment switch that allows you to bring processing in-house and lower the costs of card acceptance. This robust system manages all authorization and settlement activities to provide efficient routing of credit, debit, check, gift and EBT transactions directly to the processing networks.

Store™ – Manages POS Payments Securely in a Store Environment

Store consists of a suite of modular applications that securely and efficiently manage the payments process within the store environment. Store integrates with leading POS systems and has the ability to securely capture and mask card data to prevent it from entering the POS, mitigating risk and some of the overhead associated with managing and maintaining PCI compliance.

Dedicated Service and Support As Unique As Your Business

We leverage our global reach, unmatched service and powerful worldwide network of payment industry experts to support your business needs through a customized, consultative approach.

Design & Delivery

Solution Design: We can design a custom technical architecture and consult on security encryption and tokenization.

Integration: Our integration specialists work with your development team to certify your POS/PMS application to our gateway solution.

Custom Product Enhancements: We can deliver client-specific, custom product development and enhancements.

Customer Certification: Elavon developers can write a custom interface to additional third-party processors, such as private label provider networks.

Ongoing Support

Training Services: Our staff can deliver tailored training, including in-person, train-the-trainer, webinars or first-line staff training.

Flexible 24-hour Customer Support/Relationship Management: We can provide essential support options from our front-line help desk to back-end technical support, and even remote or onsite support.

Transaction Management: Elavon can monitor, manage or consult in the areas of interchange qualification, account reconciliation and security.





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